## Wednesday, February 19th
- **Registration Open 7:00 to 8:00 AM**
- Seminole Room
- **Breakfast - 7:00 - 8:00 AM**
  - Hotel Lobby
- **8:00 AM - 10:00 AM**
  - BUENA VISTA BALLROOM I & II

### CRA Track
1. **Parts 2, 3 & 4**
   - **Carolyn Walters**
   - **Track I**
   - **Track II**

### CRA Track (Continued)
1. **Parts 2, 3 & 4**
   - **Carolyn Walters**

### Lunch On Your Own
- **12:00 PM - 1:30 PM**
  - **Lunch On Your Own**

## Thursday, February 20th
- **Registration Open @ 7:00 AM**
- Seminole Room
- **Breakfast - 7:00 - 8:00 AM**
  - Hotel Lobby
- **8:00 AM - 10:00 AM**
  - BUENA VISTA BALLROOM I & II

### Keynote - Jason Stearns
- **IG People, Process and Technology: It’s the people, stupid!**

### Lunch On Your Own
- **12:00 PM - 1:00 PM**
  - **Lunch On Your Own**

## Friday, February 21st
- **Registration Opens @ 7:00 AM**
- Seminole Room
- **Breakfast - 7:00 - 8:00 AM**
  - Hotel Lobby
- **8:00 AM - 9:25 AM**
  - BUENA VISTA BALLROOM I & II

### Keynote - Ron Hedges
- **Information Governance Meets Litigation: How IG Professionals Can Assist Attorneys**

## Pre-approval for IGP Certification Maintenance Credits pending
2020 ARMA Florida Sunshine Conference
February 20 & 21, 2020
Embassy Suites by Hilton Lake Buena Vista Resort
8100 Lake Street, Orlando, Florida 32836

Facing the Future - Together
Pre-approval for ICRM Certification Maintenance Points pending

Revised 12/17/19