



Courtney Stone, CRM, IGP, MSIM is an Information Governance Advisor at USAA. She facilitates retention management of physical, structured, and unstructured assets. She currently serves as the lead writer for Part 5 of the Certified Records Management Exam. Courtney has held offices on the ARMA Houston and ARMA San Antonio Boards. She is a Certified Records Manager (CRM), an Information Governance Professional (IGP) and has a Masters of Science in Information Management.