



Inside ICRM

Institute of Certified Records Managers

www.ICRM.org

Greetings,

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Letter from the Editor

December 2023

Wow! Is it the holiday season already? People probably don't realize it but Santa Claus is heavily involved in records management. Yes, he is. As the song goes

***"Oh, he's making a list and checking it twice
He's gonna find out who's naughty or nice"***

I wonder if he keeps a list for each year. If so what would the retention for that list be? Does he compare the lists from year to year, or just start each year as a clean slate?

This issue of the newsletter is quite full. One of the interesting aspects of being in records and information management is that we sometimes transition to areas that are tangentially related to records management. Ellie Maier has supplied us with Part 1 of her journey from records and information management to the world of data enablement. I think you will find it interesting, and I can't wait to see Part 2 in the February issue. *Finding the Data Enablement Sweet Spot Part I: Can Digital Data Truly Live Free.*

A common question most of us are asked at some point in our career is "how did you get into records management? And "why did you decide to become a CRM?" Well, Alice Young shares with us her journey into records management and becoming a CRM. *Never Give Up on Your Dreams.*

Every so often, the ICRM posts a quick survey question on its Facebook page. On September 15th, the following question was posted: *What is the worst thing you have found in a records box?* Needless to say, that post was inundated with comments. Be sure to check out what was submitted.

Our President-elect/Treasurer Melissa Dederer submitted a short update about the ICRM and its academic partners.

Finally, we have several articles this month three of which deal with Artificial Intelligence (AI) in the world of RIM. Australia is considering a change to their mandatory data retention laws in light of various data hacks and breaches. The final article explores the cost of digital memories. Find all articles [here](#).

News and Events

ICRM Annual Business Meeting

The ICRM Annual Business Meeting will be on Friday, December 8 at 2:30pm ET. [Register](#)

ICRM Out & About: ARMA InfoCon & eRecords

Enjoy a [few pictures](#) from our travels!

Careers

[Visit our website](#) for career postings or to post a career opportunity for free!

Preapproved Events

Does your organization have an event over 2 hours you would like preapproved for credit? [Learn how you can get your event preapproved!](#)

Exam Prep Workshops

Need help preparing for the exams? Check out our [Winter 2024 Virtual Exam Prep Workshop Schedule](#)

Important Reminders

Have you moved or changed jobs recently? Make sure your contact information is up to date!

ICRM Partners



Well, that is all for this newsletter. May you all have a wonderful Christmas/Hanukkah/Festivus/Kwanzaa/or whatever holiday you celebrate at this time of the year.

As always I am your obedient servant

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PS -Don't forget to pay your [2024 membership dues](#).

ICRM Quick Poll

October Quick Poll Results

In October we asked you What project are you currently working on that is considered "Hot" or "ASAP"? Thank you to all who responded. Here are our favorite responses:

- *Archiving data from a deprovisioned financial and hr system, into a system that will manage the data in accordance with retention rules. It's "HOT" because IT is all for it. After 15 years I've finally convinced them about retention rules!*
- *An assessment of all systems being used by our federal client and their capabilities for compliance with Information Management requirements. The organization has never done as assessment on all systems being used, just the primary doc management system.*
- *EDRMS Implementation*
- *Getting our DOE M&O Contractor laboratory in compliance with the DOE Order for Records Management. The biggest hurdle has been bringing in key players in every department to complete their departmental file plan because at the same time the file plan project began, we also started shared drive migration to SharePoint!*
- *Annual destruction and automation of processing electronic documents.*

December Quick Poll -

The ICRM is looking to have a few 1-hour virtual events this year to help engage our members and candidates. What kind of virtual events would you like to see? Click [here](#) to complete the poll. Results will be shared in our February issue.

From the Leadership: Outgoing Message from ICRM Chair, Andrew Ysasi, CRM

"Volunteers do not necessarily have the time; they just have the heart." - Elizabeth Andrew

I started writing my outgoing letter over my final year on the executive committee. The theme changed a few times but always defaulted back to volunteers.

During my three-year tenure on the executive committee, we tackled matters of relevance, efficiency, and modernization. We built on the decisions of those who came before us and those who navigated the ICRM through the pandemic. We could only have done it with volunteers.

Read the full article [here](#).

From the Leadership: Academic Partnership Update from President-Elect/Treasurer, Melissa Dederer, CRM

We are proud to inform you that we now have six (6) schools as Academic Partners. Those offering courses pertaining to Parts 1 through 5 are Dominican University, Long Island University, St. John's University, San Jose State University, and the University of Texas, Austin. The University of Toronto offers courses pertaining to the CRA (Parts 2, 3, and 4). We also have a few more schools in the pipeline so stay tuned! In addition, we have some exciting enhancements in the works. Be sure to attend the ICRM Business Meeting on December 8 to hear all about these exciting updates.



Feature: Never Give Up On Your Dreams

Alice Branham Young, CRM shares with us her journey to becoming a CRM. Click [here](#) to view the full article.

Feature: Finding the Data Enablement Sweet Spot – Part 1 – Can Digital Data truly live freely?

By Ellie Maier, CRM, CBCP, Data Enablement Lead, NOV

Imagine a world where digital data roams joyfully and are true “Information Assets,” and are free to live another day, instead of being continually “controlled” and irradiated out of existence? Can we finally help our clients and ourselves find and use real, reliable, and quality data sources with integrity to explain the past, predict the future, and plan for a better tomorrow? Is there a cost to our organization for all of the technology upgrades, integration of AI/ML (Artificial Intelligence/Machine Learning), and the substitution of human thought, processes, and collaboration, in the quest for inventing better solutions and outcomes in our world? [Read More.](#)

Surprises in a Records Box

Every so often, ICRM posts quick survey questions on the ICRM's Facebook page. On September 15th the following question was posted:

What is the worst thing you have ever found in a records box?

Needless to say, the comments came pouring in. Here are the comments.

- A snake
- Dead animals, various. More often dead birds on top of boxes.
- A pop tart
- Live bats and residual bat dung. Right up there with baby hairless mice. Nice should be incorporated into your shredding program!
- A whiskey bottle
- Christmas decorations

Check out the full list [here](#).

ICRM News: Retired Dues Increase

The Retired Member Dues have increased from \$15 to \$20 for the current dues cycle. This increase helps the ICRM with the rising technology and administrative costs, and we are hopeful that members will continue to take advantage of our [Retired Membership](#).

Active Member Dues remain the same at \$200/year.

Wanted: ICRM Mentors

The ICRM is always looking for new mentors. If you are interested in becoming a mentor or have any questions, please contact us at mentor@icrm.org.

Join Us in Congratulating Our Newest ICRM Members!**New CRAs from October & November 2023**

Brooke Petersen, CRA - Peoria, IL
Jared Porter, CRA - Wilmore, KY
Joetta Foster, CRA - Valley Center, CA
Katharine Tiitson, CRA - Montreal, QC
Lisa Dahlke, CRA - New Orleans, LA
Marjorie Luce, CRA - Lisle, IL
Wanda Williams, CRA - Jonesboro, GA

New CRMs from October & November 2023

Franco Kato, CRM - Entebbe, Uganda
Jeannie Bess, CRM - Waynesburg, PA
Jessica Morgan, CRM - Addison, TX
Sehri Strom, CRM - Minneapolis, MN

Get Involved!

Do you want to get involved in the ICRM or have an article you would like to contribute? Contact our business office at admin@icrm.org.

...And don't forget to connect with us on [X](#), [Facebook](#), and [LinkedIn](#)!

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