



Inside ICRM

Institute of Certified Records Managers

www.ICRM.org

Greetings,

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Letter from the Editor

June 2024

Welcome to Summer

Melissa Dederer has provided us with an article about the **ICRM Board of Regents' Strategic Planning Meeting**.

Sheri Nystedt, Regent of Exam Development Committee, shares with us the inner workings of the Exam Development Committee in her article called: **Shaping Excellence: The Institute of Certified Records Managers Exam Development Committee and Its Key Players**.

Ellie Maier has shared with us her presentation **Finding the Data Enablement Sweet Spot** for the upcoming ARMA International InfoCon in Houston.

In the News

As usual there are several interesting news articles.

- Recently the House Select Subcommittee on the Coronavirus Pandemic interviewed Dr. David Morens (National Institute of Allergy and Infectious Diseases Senior Scientific Adviser). [What makes this hearing of interest is that Dr. Morens talked about how government employees used private email accounts to avoid compliance with FOIA requests.](#)
- [Here is a New York Times article about the hearing](#)
- Have you ever wondered what the Ford Motor Company's archives looks like? [Well here is a wonderful video tour of it.](#)
- [Cleaning Crew Discovers One of the World's Oldest Surviving Desktop Computers](#)
- [Following the Trail of Lost or Destroyed ESI with Forensic Imaging](#)
- [Piecing Together the Secrets of the Stasi](#) After the Berlin Wall fell, agents of East Germany's secret police frantically tore apart their records. Archivists have spent the past thirty years trying to restore them.
- [Dallas Data Disaster: City Spills Sensitive Employee Info](#)

Call for Articles

Did you know that you can receive CMP points for submitting an article to Inside ICRM? Did you do something during April's RIM month to make people aware? If so, submit an article about what you did? Have you made a presentation like Ellie Maier? If so, consider sharing it with your fellow CRMs/CRAs by submitting it Inside ICRM. Why did you decide to become a CRM or a CRA? Consider submitting an article about your professional

News and Events

Upcoming Partner Events

The ICRM is happy to be at the following events in 2024. Visit the ICRM table to enter our drawing for a \$100 ICRM Credit.

[ACDA, Mundelein, IL, July 8-12 \(no table\)](#)

[NAGARA, Atlanta, GA July 16-19](#)

[NIRMA, Summerlin, NV August 5-7](#)

[930gov \(DGI\), Washington, DC, Sept 4](#)

[InfoCon \(ARMA\), Houston, TX, Oct 14-16](#)

[VAGARA, Virginia Beach, VA, Oct 23-25](#)

Do you have an event with your chapter or region that you would like to see ICRM attend? Contact us.

Key Terms

Studying for the exams? Check out our list of [Key Terms](#) pulled right from our live test bank!

Careers

[Visit our career center](#) for career postings or to post a career opportunity!

Preapproved Events

Does your organization have an event over 2 hours you would like preapproved for credit? [Learn how you can get your event preapproved!](#)

Important Reminders

Have you moved or changed jobs recently? Make sure your contact information is up to date!

Have you entered any CMPs lately? Submit your CMP

journey to Inside ICRM.

Our August issue will be the third anniversary of the relaunch of the ICRM newsletter.

I am always your faithful and obedient servant

Peter Kurilecz CRM FAI
Editor Inside ICRM
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ICRM Quick Poll

April Quick Poll Results

In April, we asked you what National or Regional RIM events you are attending in 2024. Thank you to all who responded. Here are your responses:

- ARMA Sunshine Conference, InfoNext, ARMA Canada, InfoCon, RIMPA Live
- As many as I can!
- Canadian conference
- FRMA Annual Conference in May
- InfoNEXT 2024
- InfoNext and InfoCon
- NAGARA Annual Conference
- NAGARA Annual Conference, Atlanta, Georgia
- NAGARA, ARMA Florida Sunshine Conference, VAGARA
- none, there's never any close enough since I'm not in a big city

June Quick Poll -

In going with the theme of the ICRM Careers and Resume Building Mixer, we thought it would be fun to get a little nostalgic. When you were a kid, what did you want to be when you grew up? Click [here](#) to complete the poll.

From the Leadership: ICRM Strategic Plan Update from ICRM President Melissa Dederer, CRM, IGP, FAI

I am happy to report the Board met in person in April prior to the Board and EDC meetings, during which they participated in a facilitated Strategic Planning session. The facilitator, Brian Buff, Vice President, Association Management Division at Capitol Hill Management Services (our management company) was exceptional at keeping us focused, on track, and managing some wonderful discussions about where we are, who we are, and where we are going in the future.

His agenda, and related discussions, asked us some very insightful questions, such as "what – if anything – needs to be brought forward and reviewed – anything that may have been lost or put aside during the pandemic response and recovery." The Board is always working on numerous projects so that brought about some great conversations on what we are currently pursuing and what we would like to see and accomplish in the future.

In addition, we had conversations about our challenges, goals, and objectives for the next three years as well as thinking about the "big idea" – that is, is there one major idea or theme that ties us together, as leaders of the ICRM, that we really want to accomplish.

These discussions were covered in a half-day meeting that was very well received by all Board members. Brian promised to provide us with his draft Strategic Plan within a week, and he has kept his promise. The Board is now reviewing that draft and will provide Brian with additional feedback. Brian will then produce the final version and the Board will review one last time before approving our new Strategic Plan for July 2024 through December, 2026.

This was the first time a formal Strategic Planning meeting had been held in quite a few years and the Board anticipates doing this on a regular basis going forward.

Request within one year of the event.

ICRM Partners



Shaping Excellence: The Institute of Certified Records Managers Exam Development Committee and Its Key Players

By: Sheri Nystedt, CRM, CIGO, CIP, IGP, Regent of Exam Development Committee

In the realm of records and information management, precision and proficiency are paramount. Ensuring that professionals meet rigorous standards demands a meticulous examination process. At the heart of this endeavor lies the Institute of Certified Records Managers ("ICRM") Exam Development Committee ("EDC"), a vital body of dedicated volunteers crafting and refining examinations that uphold industry benchmarks and drive the field forward.

As your Regent, Exam Development, I am excited to take this opportunity to provide clarity and insight into the workings of the EDC and its operations.

[Read the full article.](#)

Finding the Data Enablement Sweet Spot by Ellie Maier, CRM, CBCP

Imagine a world where digital data roams joyfully and are true "Information Assets" and free to live another day, instead of being continually "controlled" and irradiated out of existence? Can we really help our clients and ourselves find and use real, reliable, and quality data sources with integrity to explain the past, predict the future, and plan for a better tomorrow? Is there a cost to our organization for all of the technology upgrades, integration of AI/ML (Artificial Intelligence/Machine Learning), and the substitution of human thought, processes, and collaboration, in the quest for inventing better solutions and outcomes in our world?

Ellie Maier looks to answer these questions in her [presentation](#) for the ARMA InfoCon Conference.

A Virtual Mixer Success!

Thank you to the over 150 attendees for joining us for our ***ICRM Virtual Mixer: Your RIM Career from Start to Finish***.

Thank you to our presenters: Beth Hynes, CRM, IGP, Ryan Zilm, CEDS, CIP, CRM, IGP, MBA, FAI, and our very own Jerry Lucente-Kirkpatrick, CRM, IGP for leading an engaging event! Thank you to Kim Edwards, CRM, and Angel Ramos for all their help in the background!

A special thank you to our marketing committee for all their work putting on another successful Virtual Mixer.

We can't wait to see you for our next Virtual Mixer in late October on Scary Issues in RIM. Information to be announced soon!

We hope to see you at DGI's @930gov Conference on September 4 in Washington DC!

Digital Government Institute's Records Management @930gov Conference and Tradeshow is the premiere event for government records management and information management professionals to learn and share industry best practices. Key government and industry experts will gather in September to discuss available solutions, policy updates/changes and review examples of successful electronic records programs. Conference content is developed with input and guidance from DGI's EDRM Educational Advisory Committee with the goal of bringing industry thought-leaders, solution providers, and practitioners together to deliver a thought-provoking, interactive, and solution-oriented program. [Learn More.](#)

Wanted: ICRM Mentors

The ICRM is always looking for new mentors. If you are interested in becoming a mentor or have any questions, please contact us at mentor@icrm.org.

Join Us in Congratulating Our Newest ICRM Members!

New CRAs from April & May 2024

Bailey Green, CRA - *Irving, Texas*
Caitlin White, CRA - *Gastonia, North Carolina*
Charisse Brent, CRA - *Los Angeles, California*
Cori Cirolia, CRA - *La Grange, Illinois*
Emily Sweitzer, CRA - *Raleigh, North Carolina*
Kelley Kralik, CRA - *Lansdale, Pennsylvania*
Krista Rodrigues, CRA - *Whitby, Ontario*
Modupeola Ayeni, CRA - *Toronto, Ontario*
Patrick Caiazzo, CRA - *Orlando, Florida*
Taylor McGovern, CRA - *Calgary, Alberta*

New CRMs from April & May 2024

Lauren Harmon, CRM - *Houston, Texas*
Pamela Clemencia, CRM - *Clinton, Maryland*

Get Involved!

Do you want to get involved in the ICRM or have an article you would like to contribute? Contact our business office at admin@icrm.org.

...And don't forget to connect with us on [X](#), [Facebook](#), and [LinkedIn](#)!

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